

TUconnect

Welcome to Your New Home at Temple!



WIRELESS

Connect to the [turesnet](#) network using your AccessNet username and password. Then:

- For smartphones or other mobile devices, no other action is required.
- For computers, open a web browser and go to [temple.edu](#). You will be directed to TUconnect and prompted to install the ClearPass OnGuard security program. This program ensures your computer has approved and up-to-date firewall/antivirus software. (See [cs.temple.edu/connect](#) for more details.)
- For game consoles or other media devices, log in to [tuconnect.temple.edu](#) and follow the registration instructions. To connect, use the [turesnetextra](#) wireless network with [templeowls](#) as the password or key.

Outside the residence halls, connect to the [tusecurewireless](#) network on campus.



WIRED

There is also a wired connection in your room. To connect, plug your Ethernet cable into the [red](#) jack closest to your bed space and then restart your computer. Next, open a web browser and go to [temple.edu](#). You will be directed to TUconnect, as described above. If you have a Windows computer, you will also be prompted to install a program called Quick Connect.



SMARTPHONE TIP

If you do not receive a strong cellular signal in your room, try using [Wi-Fi Calling](#) – a feature on many newer model iPhones and Android phones that enables you to make and receive calls over a wireless network.

Search for “Wi-Fi Calling” on your carrier’s website to see if your device supports this feature and how you can enable it.

Note: For international calls, the rates from your calling plan may apply for Wi-Fi Calling.



HELP

Have a question? Call the Help Desk at [215-204-8000](#) or visit [cs.temple.edu](#).

Top Technology Resources @ tuportal.temple.edu

BLACKBOARD/CANVAS

Access course materials, submit assignments, take tests, check grades and participate in discussions.

TUMAIL/GMAIL

Check your Temple email and explore Google Apps.

STUDENT TOOLS TAB

Register for courses, review rosters, check grades, access financial information, and update address and emergency contact information.

NEXT STEPS

View tasks you need to perform, such as registering for classes, paying bills and selecting meal plans.

MICROSOFT OFFICE 365 & ONEDRIVE

Download Office for free on up to five Macs/PCs, plus five mobile devices and tablets.

LYNDA.COM

Learn about the latest software tools, develop new skills and more through over 4,600 online tutorials.

WEB CONFERENCING (WEBEX)

Meet with your group via web conference.

Other Resources

CLOUD STORAGE

Store and share your files and collaborate on projects using OWLbox, Google Drive or Microsoft OneDrive with easy access across mobile devices. To learn more, go to: cs.temple.edu/storefiles

MOBILE APPS

Download the following smartphone apps:

- **Bb Student/Canvas Mobile App** to access your Blackboard/Canvas class information on the go.
- **TUmobile** to view your grades and roster, campus maps, number of available TECH Center seats and more. cs.temple.edu/tumobile

